



**INFORMATION REQUEST NOTICE**  
**2024 YEAR END**

**TO ALL OF THE UNDER LISTED SERVICE PROVIDERS**

- 1. *Interconnect Exchange***
- 2. *Mobile Number Portability***
- 3. *Open Access Fibre (INFRACOs)***
- 4. *International Cable Infrastructure and Landing Station***
- 5. *International Data Access***
- 6. *International Gateway***
- 7. *Unified Access Service***
- 8. *Metropolitan Fibre Cable***
- 9. *National Carrier***
- 10. *National Long Distance***
- 11. *Automated Vehicle Tracking Services***
- 12. *Public Mobile Communications (Trunk Radio)***
- 13. *Sales and Installation***

***Pursuant To Sections 64-66 Of The Nigerian Communications Act, 2003.***

**NAME OF OPERATOR: \_\_\_\_\_**

**SECTION A.      CONTACT INFORMATION**

**1.      Company Details:**

|   |          |
|---|----------|
| Legal Name:                                   |          |
| Operating Or Trade Name:                      |          |
| Address:                                      |          |
| City:   | State:   |
| Telephone(local):                             |          |
| Email:  | Website: |
| Type of Service Provided:                     |          |
| <i>List corporate branches below (if any)</i> |          |

**2.      Contact Person/Focal Point (for operating statistics):**

- (a) Name: .....
- (b) Designation: .....
- (c) Telephone (local): Fixed: ..... Mobile:.....
- (d) E-mail Address: .....

**3.      Date of Commencement of Service: .....**

**4.      General Information:**

- (a) Operational Status: .....

**SECTION B. NETWORK DATA**

**5. List locations of service coverage (Geographic Information):**

| <i>Coverage area (please specify all the states where company has network operations and facilities):</i> |                 |              |                 |              |                 |              |                 |
|---|-----------------|--------------|-----------------|--------------|-----------------|--------------|-----------------|
| <i>State</i>  | <i>Presence</i> | <i>State</i> | <i>Presence</i> | <i>State</i> | <i>Presence</i> | <i>State</i> | <i>Presence</i> |
| Abia  |                 | Delta        |                 | Kaduna       |                 | Ogun         |                 |
| Adamawa   |                 | Ebonyi       |                 | Kano         |                 | Ondo         |                 |
| Akwa Ibom   |                 | Edo          |                 | Katsina      |                 | Osun         |                 |
| Anambra   |                 | Ekiti        |                 | Kebbi        |                 | Oyo          |                 |
| Bauchi  |                 | Enugu        |                 | Kogi         |                 | Plateau      |                 |
| Bayelsa   |                 | FCT          |                 | Kwara        |                 | Rivers       |                 |
| Benue   |                 | Gombe        |                 | Lagos        |                 | Sokoto       |                 |
| Borno   |                 | Imo          |                 | Nassarawa    |                 | Taraba       |                 |
| Cross River   |                 | Jigawa       |                 | Niger        |                 | Yobe         |                 |
| Zamfara   |                 |              |                 |              |                 |              |                 |
| <b>Total</b>  |                 |              |                 |              |                 |              |                 |

**6. Infrastructure Deployment:**

| <b>Type Of Infrastructure/<br/>Transmission Facility</b>                        | <b>Size Deployed</b>       |                            |
|---|----------------------------|----------------------------|
|   | <i>As At December 2023</i> | <i>As at December 2024</i> |
| Long Distance Cable Network (in Km either leased/owned)                         |                            |                            |
| Fibre Optics Network (in Km either leased/owned):<br>a) On-land<br>b) Submarine |                            |                            |
| Microwave Radio (in Km either leased/owned)                                     |                            |                            |
| Number of Trunks (E1/STM1) in use   |                            |                            |
| Number of Leased Lines in use   |                            |                            |
| Number of Gateways in use   |                            |                            |
| Others  |                            |                            |

*\*Kindly complete this section if applicable*

**6a. Number and location of towers owned across the State in Nigeria (Please do not report leased or collocation sites and attach a breakdown of this information per State) as at December 31, 2024:**

| <i>Please Specify the Number and location of towers owned across the States in Nigeria</i> |               |              |               |              |               |              |               |
|--|---------------|--------------|---------------|--------------|---------------|--------------|---------------|
| <i>State</i>   | <i>Number</i> | <i>State</i> | <i>Number</i> | <i>State</i> | <i>Number</i> | <i>State</i> | <i>Number</i> |
| Abia   |               | Delta        |               | Kaduna       |               | Ogun         |               |
| Adamawa  |               | Ebonyi       |               | Kano         |               | Ondo         |               |
| Akwa Ibom  |               | Edo          |               | Katsina      |               | Osun         |               |
| Anambra  |               | Ekiti        |               | Kebbi        |               | Oyo          |               |
| Bauchi   |               | Enugu        |               | Kogi         |               | Plateau      |               |
| Bayelsa  |               | FCT          |               | Kwara        |               | Rivers       |               |
| Benue  |               | Gombe        |               | Lagos        |               | Sokoto       |               |
| Borno  |               | Imo          |               | Nassarawa    |               | Taraba       |               |
| Cross River  |               | Jigawa       |               | Niger        |               | Yobe         |               |
| Zamfara  |               |              |               |              |               |              |               |
| <b>Total</b>   |               |              |               |              |               |              |               |

Location in States should be included in your attachment i.e if Abia State has 10 towers that means the location these towers exist should be given to sum up the 10 towers referred to.

*\*Kindly complete this section if applicable*

**SECTION C: SUBSCRIBER & SERVICES DATA**

**7. Numbers of Subscriptions**

| <i>S/N</i> | <i>Subscriber Category<br/>(for each service, please use additional paper if required)</i> | <i>Number of Subscribers (as at 31<sup>st</sup> December)</i> |             |
|------------|--|---|-------------|
|            |  | <i>2023</i>   | <i>2024</i> |
| (a)        | Installed capacity   |   |             |
| (b)        | Active Subscriptions (within 90 days Revenue Generating Event):                            |   |             |

8. **Number of Subscribers by Services offered:**

| <i>S/N</i> | <i>Service Category</i>                          | <i>Number of Subscribers (as at 31<sup>st</sup> December)</i> |             |
|------------|--|---|-------------|
|            |  | <i>2023</i>   | <i>2024</i> |
| 1.         | Tracking Services                                |   |             |
| 2.         | Trunk Radio                                      |   |             |
| 3.         | Metropolitan Fiber                               |   |             |
| 4.         | Interconnect Exchange/Internet Exchange Services |   |             |
| 5.         | Others (Please Specify)                          |   |             |

**SECTION D: CONSUMER ISSUES**

9. **Consumer Issues**

| <i>Consumer Issues</i>  | <i>Yes</i> | <i>No</i> |
|---|------------|-----------|
| Is your Company aware of the Consumer Code of Practice Regulations, 2007 (General Code)?  |            |           |
| Does your Company have channels through which consumers can lodge complaints and seek redress (customer care help-lines and customer care Centre's) |            |           |

*Please use additional paper if required*

**SECTION E: FINANCIAL DATA**

Please ensure all sections are duly completed. Where exact figures are not available, please provide estimates rather than leave blank.

**10. Revenue: (=N= million)**

| S/N | Revenue Source       | Amount (N million as at 31 <sup>st</sup> December) |      |
|-----|----------------------|--|------|
|     |                      | 2023   | 2024 |
| (a) | Connection Charges   |  |      |
| (b) | Access Charges       |  |      |
| (c) | Monthly Subscription |  |      |
| (d) | Data Services        |  |      |
| (e) | Other Services       |  |      |
|     | Total                |  |      |

**11. Operating Costs: (=N= million)**

| S/N | Cost Centre                  | Amount (N million as at 31 <sup>st</sup> December) |      |
|-----|------------------------------|--|------|
|     |                              | 2023   | 2024 |
| 1.  | Personnel                    |  |      |
| 2.  | Interconnection              |  |      |
|     | a) Local                     |  |      |
|     | b) International             |  |      |
| 3.  | Energy (electricity, etc)    |  |      |
| 4.  | Recharge cards cost          |  |      |
| 5.  | International Bandwidth cost |  |      |
| 6.  | Others                       |  |      |
|     | Total                        |  |      |

12. **Assets: (=N= million)**

| <i>Item</i>                                       | <i>2023</i> | <i>2024</i> |
|---|-------------|-------------|
| <b>a. Fixed Assets (<i>less depreciation</i>)</b> |             |             |
| Switching Equipment                               |             |             |
| Transmission Equipment/Facilities                 |             |             |
| Air-Interface Equipment (BTS etc.)                |             |             |
| Motor Vehicles                                    |             |             |
| Land & Building                                   |             |             |
| IT Equipment                                      |             |             |
| Electricity Generators                            |             |             |
| Other Fixed Assets                                |             |             |
| Net Fixed Assets                                  |             |             |
| <b>b. Current Assets</b>                          |             |             |
| a. Value of Stock                                 |             |             |
| b. Account Receivable from:                       |             |             |
| i. Local Sources                                  |             |             |
| ii. Abroad  |             |             |
| c. Bank and Cash Balances                         |             |             |
| d. Prepaid Expenses                               |             |             |
| e. Other Current Assets                           |             |             |
| <b>c. Other Assets</b>                            |             |             |
| Consultancy, Insurance and Pension Funds          |             |             |
| Miscellaneous                                     |             |             |
| <b>TOTAL</b>                                      |             |             |

13. **Liabilities: (=N= million)**

| <i>Item</i>                                      | <i>2023</i> | <i>2024</i> |
|--|-------------|-------------|
| Account repayable to:                            |             |             |
| <b>a. Nigerian Creditors</b>                     |             |             |
| -short-term within one year                      |             |             |
| -medium term within 2-5 years                    |             |             |
| -long term over 5 years                          |             |             |
| <b>b. Banks and other financial institutions</b> |             |             |
| Commercial Papers                                |             |             |
| Bankers Acceptances                              |             |             |
| Overseas Creditors                               |             |             |
| Equity   |             |             |
| -Paid up Capital                                 |             |             |
| -Reserves  |             |             |
| -Others  |             |             |
| <b>c. Other Liabilities</b>                      |             |             |
|  |             |             |
|  |             |             |
| <b>TOTAL</b>                                     |             |             |

*\* Please use additional paper if required*



14. Investments: (=N= million)

| <i>Item</i>  | <i>2023</i> | <i>2024</i> |
|--------------|-------------|-------------|
|              |             |             |
|              |             |             |
|              |             |             |
|              |             |             |
|              |             |             |
|              |             |             |
|              |             |             |
| <b>TOTAL</b> |             |             |

❖ *Annual Investments in telecommunication services refers to the investment during the financial year made by licensees providing telecommunications network and / or service for acquiring or upgrading telecommunication assets (CAPEX)*

**SECTION F: STAFF PROFILE AND COMPENSATION**

15. Category and Number of Staff:

| <i>S/N</i> | <i>Category of Staff</i> | <i>Number of Staff (2024)</i> |               |                   |               |
|------------|--------------------------|-------------------------------|---------------|-------------------|---------------|
|            |                          | <i>Nigerian</i>               |               | <i>Expatriate</i> |               |
|            |                          | <i>Male</i>                   | <i>Female</i> | <i>Male</i>       | <i>Female</i> |
| 1.         | Managerial               |                               |               |                   |               |
| 2.         | Senior Technical         |                               |               |                   |               |
| 3.         | Junior Technical         |                               |               |                   |               |
| 4.         | Others                   |                               |               |                   |               |
|            | Total                    |                               |               |                   |               |

**SECTION I: BUSINESS OUTLOOK QUESTIONS**

16. State the problems encountered by your company during the period.

(i) Business outlook *(please state)*:

(ii) *Give reasons (use additional papers if required)*:

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**SECTION J: CHALLENGES**

**17. Please indicate the major challenges facing your Organization, Please Select Applicable Options (0 for low and 5 for high)**

| <i>Item</i>  | <i>Rating</i> |   |   |             |   |   |
|--|---------------|---|---|-------------|---|---|
|  | <i>Low</i>    |   |   | <i>High</i> |   |   |
| 1. Achieving adequate bandwidth                            | 0             | 1 | 2 | 3           | 4 | 5 |
| 2. Insufficient trunks (E1s/leased lines, etc.)            | 0             | 1 | 2 | 3           | 4 | 5 |
| 3. Quality of service                                      | 0             | 1 | 2 | 3           | 4 | 5 |
| 4. Logistics and network operations                        | 0             | 1 | 2 | 3           | 4 | 5 |
| 5. Interconnectivity                                       | 0             | 1 | 2 | 3           | 4 | 5 |
| 6. Security (Hackers and network abuse)                    | 0             | 1 | 2 | 3           | 4 | 5 |
| 7. Access to capital and funding                           | 0             | 1 | 2 | 3           | 4 | 5 |
| 8. High cost of funds                                      | 0             | 1 | 2 | 3           | 4 | 5 |
| 9. Staff loyalty and retention                             | 0             | 1 | 2 | 3           | 4 | 5 |
| 10. Inadequate skilled manpower                            | 0             | 1 | 2 | 3           | 4 | 5 |
| 11. Unfair competition                                     | 0             | 1 | 2 | 3           | 4 | 5 |
| 12. Inadequate industry regulation                         | 0             | 1 | 2 | 3           | 4 | 5 |
| 13. Low level of patronage                                 | 0             | 1 | 2 | 3           | 4 | 5 |
| 14. Customer churn (migration of users to other networks)  | 0             | 1 | 2 | 3           | 4 | 5 |
| 15. Knowing what users want                                | 0             | 1 | 2 | 3           | 4 | 5 |
| 16. Appropriate pricing of services                        | 0             | 1 | 2 | 3           | 4 | 5 |
| 17. User or subscriber ignorance                           | 0             | 1 | 2 | 3           | 4 | 5 |
| 18. Poor national infrastructure (utilities)               | 0             | 1 | 2 | 3           | 4 | 5 |
| 19. Physical security (staff and equipment)                | 0             | 1 | 2 | 3           | 4 | 5 |
| 20. High duty and tariffs on imports                       | 0             | 1 | 2 | 3           | 4 | 5 |
| 21. Multiple taxation                                      | 0             | 1 | 2 | 3           | 4 | 5 |
| 22. Deregulation and privatization                         | 0             | 1 | 2 | 3           | 4 | 5 |
| 23. Multiple regulation                                    | 0             | 1 | 2 | 3           | 4 | 5 |
| 24. Disruptive Telecom Services<br>e.g. Whatsapp, Facebook | 0             | 1 | 2 | 3           | 4 | 5 |
| 25. Downtime rectification time                            | 0             | 1 | 2 | 3           | 4 | 5 |
| 26. Regulatory delays                                      | 0             | 1 | 2 | 3           | 4 | 5 |
| 27. Others   | 0             | 1 | 2 | 3           | 4 | 5 |

**SECTION K:        REMARKS**

18. Please indicate constraints and suggestions for improving Operator-Regulator relationships  
(use additional papers if required):

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Thank You